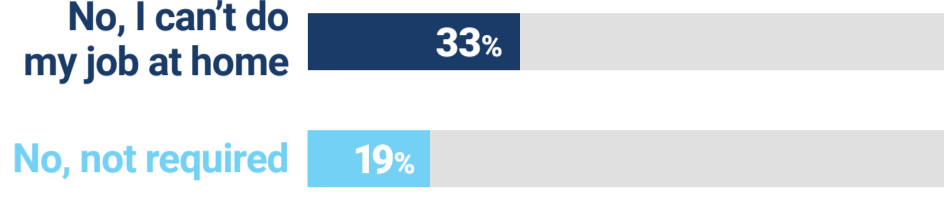


# The future of remote work in the healthcare industry

## Remote work is exploding worldwide

Covid-19 accelerated the adoption of a remote workforce, leading to new possibilities for workforce planning.

Has your employer required you to work from home for the duration of the pandemic?



This sample includes 212,297 respondents who filled out salary profiles with PayScale

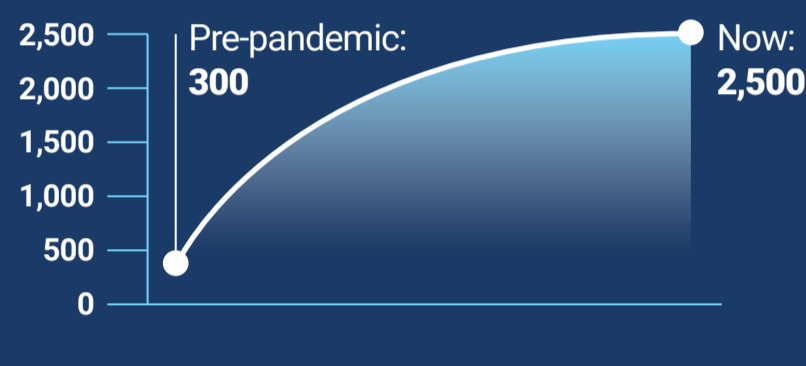
## But healthcare is different, right? Maybe not.

Healthcare Systems employ a wide range of staff that can work remotely. From call centers and medical management to administration and shared services like HR, IT, compliance, etc.



As much as 45% of hospital staff **ARE NOT** patient-facing<sup>1</sup>

The University of Kansas Hospital successfully transitioned staff to work remotely<sup>2</sup>



"We're seeing our ability to support them as well as employee engagement is high, and we believe that productivity of folks is also high, so I think we have a permanent change."

Jonathan Shoemaker, CIO of Allina Health, Minneapolis

## Telehealth also expands options for the front-line

Pre-pandemic Forrester predicted

**36-MILLION** telehealth visits for 2020

Now estimating

**200 MILLION** by year end

**AN INCREASE OF 500%!**

## Changing legislation gave telehealth a boost

There have been 31 federal policy changes regarding telehealth since March 2020, such as:



Removed restrictions for Medicare billing



Removed restrictions for cross-state treatment via telehealth



Expanded options for therapists, social workers and psychologists

## Remote work offers dramatic benefits



**RECRUITING FLEXIBILITY**  
find top employees from anywhere

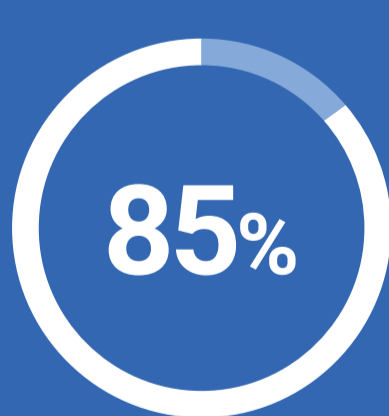


**COMPENSATION FLEXIBILITY**  
pay people based on their location or yours



**EMPLOYEE FLEXIBILITY**  
live anywhere and keep their job

## And unexpected changes



of businesses claim their workers are more productive



few turnovers than companies that don't offer flexible work options

UW Medicine terminated two real estate leases

**SAVING \$150,000 PER MONTH**

Shifting compensation dollars to support expanded IT needs

## How will the remote work revolution affect your compensation budget?

It starts with AI-powered data. The PayScale compensation platform provides industry-leading most comprehensive data from company- and survey-based sources. Healthcare specific comp data that includes industry specifics like certifications, day shift vs night shift and more. The software even suggests the right survey to get the exact healthcare comp data you need.

For more information on PayScale's Industry Compensation Surveys, let's talk ▶